

**California State Retirees
Board of Directors Meeting**

**October 26, 2017
9:00 a.m. – 5:00 p.m.**

Hilton, Sacramento Arden West
2200 Harvard Street
Sacramento, CA 95815
916.922.4700

Board Agenda

1. **Call to order by President Tim Behrens at 9:00 a.m.**
2. **Salute to the Flag**
3. **Swearing in of District Director B**
4. **Roll Call:**

Tim Behrens, President, Chapter 35

Stephanie Hueg, Executive Vice President, Chapter 23

J.W. (Jay) Jimenez, Vice President, Chapter 34

Gerald “Jerry” Fountain, Chief Financial Officer, Chapter 11

Sharon Stoltzman, District A Director, Chapter 20

Susanne Paradis, District B Director, Chapter 36

Mary McDonnell, District C Director, Chapter 03

Susan Sears, District D Director, Chapter 14

Keith Umemoto, District E Director, Chapter 15

Connie Lira, District F Director, Chapter 16

Gaspar Luna Oliveira, District G Director, Chapter 17

Jerilyn Johnson, Board of Directors’ Meeting Secretary

**Headquarters Staff—Rocco R. Paternoster, Corinne Celentano, Dani
Schenone, Jamee Villa and Renee Texeira**

	<u>Page</u>
5. Introductions, Agenda Changes/Corrections and Unscheduled Items	Oral
6. June 29, 2017 Board Meeting Minutes	3
7. Approval of June 29, 2017 Board Meeting Minutes	Oral
8. President’s Report of Activities	Handout
9. Board Member Activity Reports	11
10. Chief Financial Officer Report—Jerry Fountain	23
11. Blanning & Baker—Ted Toppin/Legislative Report	Oral
12. Committee Report Political Action Committee—Dick Mesa	Oral
13. Program Reports – HQ	Oral
14. CalPERS—Marcie Frost, Chief Executive Officer <i>(Time Certain 1:30 p.m.)</i>	Oral
15. Committee Reports	
a. Health Benefits Committee—Larry Woodson	Oral
b. Finance Committee—Jerry Fountain	Oral
c. Membership Committee—Merilee Colton	Oral
d. Bylaws and Governing Rules Committee—Skip Hulet	Oral
16. Grant Report—Stephanie Hueg	24
17. New Business	
a. Presidents’ Forum—Christy Christensen-Fountain	Oral
i. Presidents’ Forum Agenda	25
ii. Presidents’ Forum June 2017 Minutes	26
b. Report on CSEA Board of Directors Meeting—Tim Behrens	Oral
c. Unscheduled Items	Oral
18. What’s On Your Mind?	Oral
19. Adjourn	

This meeting will be recorded.

CALIFORNIA STATE RETIREES
BOARD OF DIRECTORS MEETING

Four Points by Sheraton – Los Angeles

June 29, 2017

1. Call to order

The meeting was called to order at 9 a.m. by President Tim Behrens.

2. Salute to the Flag

The pledge of allegiance to the flag was led by Stephanie Hueg.

3. Roll Call

Members present were:

Tim Behrens, President, Chapter 35, District F
Stephanie Hueg, Executive Vice President, Chapter 23
J. W. (Jay) Jimenez, Vice President, Chapter 34
Gerald “Jerry” Fountain, Chief Financial Officer, Chapter 11
Sharon Stoltzman, District A Director, Chapter 20
Howard Wood, District B Director, Chapter 10 (excused)
Mary McDonnell, District C Director, Chapter 3
Susan Sears, District D Director, Chapter 14
Keith Umemoto, District E Director, Chapter 15
Connie Lira, District F Director, Chapter 16
Gaspar Luna Oliveira, District G Director, Chapter 17

Headquarters was represented by Rocco R. Paternoster, Dani Schenone, Jamee Villa and Renee Texeira.

4. Introductions, Agenda Changes/Corrections and Unscheduled Items

President Behrens introduced Marilyn Hamilton, CSEA Past President and Elnora Fretwell, Vice President of ACSS.

CSR 5/17/2 MOTION: Hueg, second by Luna Oliveira – that item 8A, Michael Flaherman, speaker, be added to the agenda. CARRIED.

5. February 23, 2017 Board Meeting Minutes – Printed minutes were in the agenda material.

6. Approval of February 23, 2017 Board of Directors Meeting Minutes

CSR 6/17/2 MOTION: Hueg, second by Luna Oliveira - that the CSR Board of Directors approve the minutes of the February 23, 2017 meeting as printed. CARRIED.

7. President's Report of Activities

The President's printed report was included in the agenda material. He added that he spent time visiting CSR chapters in the north, will be visiting southern chapters, and attends SCORE and CalPERS Health Benefits Committee meetings, usually held the third week of each month.

8. Board Members' Reports of Activity

Printed activity reports from all Board members were distributed with the backup material. Stephanie Hueg added that she was invited to CARA's leadership academy; CARA's convention will be in Sacramento in September. One issue we mutually support is SB 17; CARA also supports issues on the federal level, including Social Security and Medicare. In addition, she has been going to legislators' fundraisers, getting CSR's name out, and regularly attends CalPERS meetings.

Jay Jimenez added that he participated in a board conference call on June 19; he has done a lot of traveling and has more to do.

Jerry Fountain noted that his printed report was distributed along with handouts. As the new CFO, he wants to visit chapters and see what fiscal issues they have with management of chapter funds.

Sharon Stoltzman noted that since being installed at the February board meeting she has participated in four meetings as well as the board conference call and training. Lobby Day was great and she visited legislators for each of the three areas she represents. She was in Van Nuys on May 2 and a CARA statewide event in Los Angeles on May 23, as well as a health fair in Reseda.

Mary McDonnell added that she attended a fundraiser for Assemblyman Rob Bonta on June 3 with Chapter 1 members, where she met Lt. Governor Gavin Newsom.

Keith Umemoto thanked Joann Stewart for changing the week of Chapter 15 meetings so he can attend CalPERS meetings. He attended the State Democratic party convention wearing his CSR shirt, so when he sees statewide officers, they see our logo. President Behrens added that he attended the Republican Convention, so CSR has representation across both aisles -- Jim Brulte was very interesting and we do have some support.

Connie Lira added that she attended Chapter 13's meeting on June 7 and made sure to make it to Chapters 5, 11 and 16 in addition to Chapter 35, which meets every month, but on the same day as CalPERS stakeholders meetings.

Gaspar Luna Oliveira added that on his way home from the airport on February 23 he went to Assemblyman Todd Gloria's open house, where the guest speaker was Assembly Speaker Anthony Rendon. He is trying to go to all District G chapter meetings and will be at Chapter 12's meeting in July.

8A. Michael Flaherman, Candidate for CalPERS Board

Michael Flaherman noted that there are two at-large seats up for election. He is running for Seat A, currently held by J. J. Jelincic, who has endorsed him. He gave a detailed report on his

background, noting that he was on the CalPERS Board from 1995 to 2003 when he worked at BART, in the public agency seat now held by Priya Mathur. One important accomplishment while he was on the board was the undoing of the hated tier two formula, and he chaired the Investment Committee for his last three years on the board. He then worked in the investment business for ten years, where much of what he did related to health care, including being on the board of a pharmacy company making medicine that saves the lives of people around the world. After that, he wanted to do something public spirited, specifically fighting corruption and fraud, where his work has had a positive impact on keeping public pension funds safe. He related his experience with the Enron collapse and seeing the CalPERS CEO go to jail for fraud. He learned a lot working in investments, health care and fighting corruption. In responding to questions, he suggested that the board has gone wrong in emphasizing collegiality over other values – board members cannot be afraid to disagree. He said he would be happy to speak at any chapter meeting, and urged people to visit his website, Flaherman.com.

9. Chief Financial Officer Report

In addition to the CFO's printed report distributed with the agenda material, the CSR budget summary was projected on the screen. Mr. Fountain noted that the numbers on the screen had been updated so may differ from the printed report. CSR is in good shape, at 43% of our budget target, with sufficient reserves to cover approximately one year of activity. There have been expenses of \$869,700 so far this year, including \$66,000 for Lobby Day which will be reimbursed by the PAC fund. With assets and cash on hand as of May 31, CSR has \$2.6 million available.

Varon Smith reported on CSR investments, noting that the Investment Committee gives advice, does not make investments, and 80% of investments are in the low risk area. Last fall, members of the Investment Committee were Harold Rose, Jim McRitchie, Jim Moranda and himself. Current committee members are Harold Rose, Essie Sukkar, Jim McRitchie and himself.

10. Legislative Report – Ted Toppin, Blanning & Baker

Ted Toppin thanked members for the productive PAC meeting on June 29. He reported that on June 27 the governor signed the largest state budget in California history -- \$183 billion, a 3% increase over last year, including a \$10 million reserve. The governor did issue warnings – he feels recession will come again and cuts will be coming. Concerning pay-as-you-go CalPERS and state employee health care, the governor, in cooperation with PERS and the State Treasurer, made a non-required \$6 million payment to PERS, reducing the state's debt to PERS to \$5.8 billion this year. The idea is to take advantage of compounded interest, and the money will come from the Proposition 2 rainy day fund to take care of long-term liabilities. He cautioned that for the plan to work, investments must meet return marks – the state needs to invest additional resources to keep the system from losing any more of its value.

Giving an update on legislation, he reported that the drug transparency bill, SB 17 (Hernandez), passed the Assembly Health Committee with big pharma opposed. He will let members know when they need to contact legislators. AB 315 (Wood), to shine a light on pharmacy benefit managers, the least regulated part of the health care system, is also opposed by big pharma. OptumRx is a pharmacy benefit management company, the middle man in the health care system. AB 401 (Aguiar-Curry) would require a remote dispensing pharmacy to use a telepharmacy system, where members in medically underserved areas can pick up their

prescriptions and get a consultation on the phone. The legislative report is updated every two weeks on CSR's website.

CSR had a successful Lobby Day, which benefited from members' lobbying skills. Every chapter but one was represented – 93 members, meeting with 93 of the 120 legislative office, plus a number of drop bys. Twenty-eight meetings were with state senators or Assembly members. Every legislator and staff member gets a thank you note. He goes through the forms submitted by participating members, and asked members to talk to him or to Rocco if there are things about Lobby Day they would like to see done differently or improved.

There are 18 months until the next elections, when there will be a number of open statewide office seats. One race is the most important – Jerry Brown is termed out, and the governor has a great impact on what happens to us. While the governor initiated the plan to give \$6 million to bolster the retirement system, just a year ago he was pushing to lower health care costs. There are three primary Democratic candidates: Gavin Newsom, John Chiang and Antonio Villaraigosa. All have statewide voter identification and bases of support. There is not yet a high-profile candidate on the Republican side -- Kevin Falconer is the most talked about, with positive name identify in Southern California, but he is not committed to running. Ashley Swearingen, Fresno, is also not committed to running. John Cox, a businessman in San Diego, has given himself \$3 million and is seeking support. Travis Allen, Orange County Assemblyman, wants to build a campaign against the gas tax going into effect in November.

11. CalPERS – Kim Malm, Chief Operations Support Services Division and Dallas Stone, Assistant Division Chief

Kim Malm discussed the upcoming election for member-at-large seats on the CalPERS Board. The seats have four-year terms, from January 2018 to 2022. With only 6.8% voting participation last time, CalPERS has been on a journey to increase voting. Retiree groups do the most voting, and PERS is working to encourage all members to be interested in voting. A vendor hired last year designed a system to provide three ways to vote. She reviewed the three options for voting, on-line, by phone, or by paper ballot, and presented a demonstration of the on-line voting process. In addition to the demonstration, members received a handout explaining the options. Ballots will be mailed to members on September 1 and are to be sent back by October 2. Certified election results will be posted on the CalPERS website at the end of October.

There will be a candidate forum in Sacramento on September 7 from 11:30 a.m. to 1:30 p.m. All candidates were invited and a mediator will ask questions. There are 1.8 million members eligible to vote, and the forum will be live-streamed on the CalPERS website and also available later.

Dallas Stone reported that his team oversees all elections. He and Kim Malm have traveled to retirement fairs, where they explain the options and ask people why they are not voting. Voting packets have been printed with a revamped look and the packet for each member has their unique identifier. Members can go to the website and log on with that number plus the last four digits of their Social Security number for on-line voting. The process was created to work on

any type of electronic device, including smart phone and tablets, and the packet explains how to access on-line voting. Logging on takes members to the success page. To give members more information about candidates, they can click on “view candidate statement.” When members log on, there is a date stamp, and the system will know when they logged on and when they conveyed their vote. Once the IVS system records a member’s vote, it will not count another vote under that unique identifier -- if you vote on-line, forget and send in paper ballot, it will show that you already voted. All call center staff will be trained to provide a support system, the “everyone counts/IVS customer service line.”

In response to a question about allowing people to take their ballots to a local PERS office, Ms. Malm explained because of security issues, the system does not allow PERS staff to touch ballots. The paper ballot must go to the IVA company, which will conduct the count of all ballots, paper, on-line and phone. She noted that the demonstration was presented at the PERS Finance and Administration Committee meeting in February. Members can see the demonstration again on the CalPERS website or on You Tube.

12. Program Reports – Headquarters

The report from Headquarters included detailed presentations by Rocco Paternoster, Dani Schenone and Jamee Villa. Mr. Paternoster noted that staff had been stretched a bit thin, with Corinne Celentano on maternity leave and Trinda Lundholm recently retired. Getting the newspaper out is being shouldered by Dani Schenone, Jamee Villa and himself, and he thanked Larry Woodson for his work in writing stories and fact checking. We are trying to turn from fact reporting to advocacy reporting. Stephanie Hueg noted that because of Trinda Lundholm’s hard work, the *California State Retiree* is CSR’s selling point.

CSR 7/17/2 MOTION: Jimenez, second by Fountain – that the CSR Board of Directors approve a special gift and commendation for Trinda Lundholm

in appreciation for all her hard work on behalf of California State Retirees.
CARRIED.

Dani Schenone and Jamee Villa gave power point presentations and provided printed material on membership, chapter concerns and solutions, social media, website analytics, advertising, the e-newsletter sent monthly to 5,000 subscribers, CalPERS benefit fairs (CBEEs) promotional items and 2017-18 goals.

Ms. Schenone reported that current membership is 36,333, with growth in 12 out of 26 chapters, a 14% increase in new members. It was noted that chapter presidents may forward membership reports they receive to other chapter officers, but only to officers. Members lost by cancellation and death average 121 a month. In response to a question on the percentage of roll-over members that cancel their membership, she will look into providing such information for the next meeting. Status updates included reports on attrition and retention, new member packets, cancellation letters and chapter speakers. Reports on external relationships included status updates on participation in CBEEs and the retired annuitant program, where lists of annuitants who want to work are sent to state agencies twice a year and we continue to post openings from CalHR. Goals for 2017-18 include continuing the CBEE program, building CSR’s relationship with CalPERS.

The report on chapter concerns included invitations to chapter meetings, attendance at chapter meetings and bad data, and identified the need for uniformity for chapter meetings. Chapters can contact headquarters to have post cards sent out – they are sent third class, so require six to eight weeks advance notice. An enlarged copy of the post card prepared for a Chapter 35 meeting in Hanford showed the information that can be included; 202 postcards were sent for a cost of \$150. In response to a question whether the post card could include an ad for someone interesting in paying for the mailing, Mr. Paternoster explained the need for uniformity in the text, and postal regulations allow very little information on the back. Christie Christensen-Fountain reported that Chapter 11 sends out a half-sheet size which can contain more information than a small post card, and staff will cost it out for a uniform mailing. Chapters can also send information to headquarters for possible inclusion in the monthly e-newsletter or posting on CSR's web page.

The report on the CRM database cleanup and redevelopment included information on the Target Smart contract. Target Smart can help with the issue of bad data, contact information not being updated. Target Smart is also adding contact e-mails and cell phones, and there will be an update for the October meeting on the newer version of the CRM.

Staff can help with getting chapter speakers and can provide information from headquarters for potential members. There are 16 correctional locations receiving copies of the *State Retiree* along with legislators.

Jamee Villa reported on communications and social media, including Linked-in, Facebook and Twitter. She is on Twitter every day and reviews all messages regarding state retirees. Facebook is similar to Twitter, and she is on the platform every day. Over a three-month average, we put 65 messages on our Facebook page. About 1,300 people look at our page on Linked-in, which is more business oriented, and we post approximately three times a week. Mr. Paternoster asked chapter presidents to let their members know about CSR's media presence, and there were suggestions for a training on how to use social media. He recommended that chapters not create their own platforms – staff can do it for them. Ms. Villa noted that links to social media are at the bottom of CSR's website. On the subject of advertising, she pointed out the Kaiser ad on the back page of the *State Retiree*. CSR is also in the "Golden Pages" which are distributed in the Sacramento area and throughout California. We are increasing our media presence.

Mr. Paternoster noted that CSR has been working to shift costs from chapters by using CSR's mailing permit for chapter communications and sending e-mails to members. Members have asked about promotional items, and staff is looking at shirts, hats and car decals. We want to get everyone involved in making a decision, finding something that all chapters can agree on and can be ordered in bulk – uniformity is important. To a question on getting the CSR logo on name tags that can be put on a member's own blue shirt, he suggested it be discussed at the next Presidents Forum.

13. CSR Committee Reports

13A. Health Benefits Committee

Elaine Edwards-Yahraus reported for Chair Larry Woodson that since February he held one conference call and two Health Benefits Committee meetings. He regularly attends CalPERS Stakeholder meetings and strategic sessions and meetings of the CalPERS Pension and Health Benefits Committees, where he testified in opposition to PERS sending on-line notices. He provided a report on the successes to Tim Behrens and Stephanie Hueg. Members made

presentations on the status of two bills, SB 17 and AB 315, and discussed the proposal for a single payer plan. Updates were given on the long-term care program and the issue of cities in financial difficulties. There was a report on vision care and the importance of taking advantage of double coverage. The committee discussed the newly released premium rates for 2018 and the issue with OptumRx. The committee agreed there is a need to improve drug benefits and will be developing strategy for making presentations to PERS on improving the formulary.

13B. Finance Committee -- The subject was covered in the CFO's report.

13C. Membership Committee

Bobbi Estrada presented her final report as Membership Chair. She noted much has been accomplished during the past five years, bringing focus to CSR and developing the Ambassador Program with President Behren's support. CSR has had over 150 Ambassadors, who distribute about 3,000 papers a month and help the chapters to gain members. When the strategic plan was developed, it was estimated we wanted to gain 300 members a year. Now membership has grown to just under 36,000. She encouraged members to embrace the new program and thanked committee members, who worked very hard. She explained that in January she was approached by an employer she worked for 26 years ago, who asked her to come back, and she will be the Senior Chair for the City of San Jose. President Behrens presented her with a gift of special CSR glasses as a token of thanks for her hard work and dedication to CSR.

13D. Political Action Committee

Dick Mesa reported that CSR received a request for endorsement from Ed Hernandez, who is running for Lt. Governor. Dr. Hernandez spoke to members at Lobby Day; he is pushing drug transparencies in the hope of arresting prices. Another Democratic candidate is Eleni Kounalakis, who may be competitive because of family connections. The Political Action Committee recommended endorsement of Dr. Hernandez because he has stood by us.

CSR 8/17/2 MOTION: Luna Oliveira, second by Sears – that CSR support Ed Hernandez for Lt. Governor. CARRIED.

13E. Bylaws and Governing Rules Committee

Skip Hulet presented the recommendations of the BGR Committee and thanked staff for their assistance at the committee's ad hoc sessions on May 8 and 9.

CSR 9/17/2 MOTION: Fountain, second by Luna Oliveira – that amendments to the Governing Rules recommended by the BGR Committee in Sections 2 through 10 and 18 be adopted in toto with the exception of items withdrawn for discussion, amendments to be effective at the conclusion of the Board meeting. CARRIED.

CSR 10/17/2 MOTION: Fountain, second by Lira – that Governing Rules Sections 3, 5 and 8 be withdrawn for discussion. CARRIED.

CSR 11/17/2 MOTION: Luna Oliveira, second by Fountain – that Governing Rule Section 3.01 Executive Director be removed in its entirety and the following subsections renumbered accordingly. CARRIED.

CSR 12/17/2 MOTION: Luna Oliveira, second by Fountain – that the CSR Board of Directors approve the updated version of Governing Rules Sections 5.01 through 5.05. CARRIED.

CSR 13/17/2 MOTION: Fountain, second by Hueg – that Governing Rule Section 5.06 Chapter Grants be referred first to the Finance Committee, then back to the BGR Committee for final language, then back to the Board. CARRIED.

CSR 14/17/2 MOTION: Luna Oliveira, second by Fountain – that the CSR Board of Directors accept the amended language recommended by the BGR Committee in Governing Rule Section 8.00, except that Sections 8.01(i) Subchapters and 8.06(d) Treasurer be removed. CARRIED.

14. Grants Report

Stephanie Hueg reported that there had been two requests for grants. A request from Chapter 23 for a grant to attend CalPERS meetings was denied, and a request from Chapter 20 for a grant to send members to this Board meeting was approved.

15A. Presidents' Forum

Forum Chair Christy Christensen reported that the Forum had a successful meeting on June 28, reviewing topics from the Forum's February meeting and discussing problems chapters are having. Three of the district representatives had 100% participation and 18 chapters sent in written reports. One problem chapters have is people making reservations for chapter lunches, then not coming. Another concerns members attending meetings of other chapters which provide free lunches, creating added expense for that chapter – should members of other chapters pay for their lunch. Chapters are all doing it differently. Concerning guest speakers, each president was asked to give a topic that had been especially successful. She will prepare a list to send to all chapter presidents and board members who can use it to get guest speakers. It was also noted that chapters can use staff to get excellent speakers.

15B. Report on CSR Board of Directors' Closed Session

President Behrens noted that he cannot share confidential information from closed sessions, but noted there were seven new appointments to committees. When there are vacancies, he contacts district directors, who get recommendations from their chapter presidents. Members recommended for committee appointments are then reviewed through the board. He and Jerry Fountain will attend the CSEA Board of Directors meeting on July 1 and he will report out at the next CSR Board meeting.

15C. Unscheduled Items – There were no additional unscheduled items.

16. What's On Your Mind? – There were no comments.

17. Adjourn -- The meeting was adjourned at 4 p.m. in memory of Christine Thomas and Pat Askay.

Tim Behrens, CSR President

jj

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: Executive Vice President Activity Report

Information Presented by: Stephanie Hueg

Background: The following is a summary of my activities for June 29, 2017 to October 26, 2017

Date	Activity	Location
Jul 17-20	CalPERS Conference	Seaside
Jul 25	Retiree Roundtable	Sacramento
Jul 25-26	CSR Board	Sacramento
Aug 1	CalPERS Conference Call	
Aug 3	CSR Chapter 1	Oakland
Aug 7-8	CSR Finance Committee	Sacramento
Aug 10	CalPERS Stakeholders	Sacramento
Aug 11	CSR HBC Teleconference	
Aug 14-16	CalPERS Board Week	Sacramento
Aug 23	CSR Chapter 23	San Jose
Aug 23	CARA Board Conference	Sacramento
Sept 14	CalPERS Stakeholders	Sacramento
Sept 15	Services for Pat Behrens	Porterville
Sept 18	SCORE	Sacramento
Sept 18	HBC Meeting	Sacramento
Sept 18-20	CalPERS board Week	Sacramento
Sept 21	San Quentin Alumni Reunion	Petaluma
Sept 24	Chapter 5 Follow Up	Sacramento
Sept 25-28	CARA Convention and Board	Sacramento
Sept 30	Services for Jim Lira-Beuer	Stockton
Oct 16	Board Workshop	Sacramento
Oct 17	Chapter 21 Meeting	Oakmont
Oct 23-27	CSR Board Week	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: Chief Financial Officer Activity Report

Information Presented by: Jerry Fountain

Background: The following is a summary of my activities from July through October 2017.

Date	Activity	Location
Jul 1	CSEA Board of Directors Meeting	Sacramento
Jul 11	Chapter 5 Meeting	Jackson
Jul 13	Chapter 35 Meeting	Porterville
Jul 17-19	CalPERS Meetings	Monterey
Jul 21	Chapter 16 Meeting	Stockton
Jul 25	Roundtable Meeting (CalPERS)	Sacramento
Jul 25	CSR Board Meeting	Sacramento
Jul 26	CSR Board Meeting	Sacramento
Jul 27	Chapter 10 Meeting (Annual BBQ)	San Luis Obispo
Aug 3	Chapter 17 Meeting	San Diego
Aug 7-8	CSR Finance Committee Workshops	Sacramento
Aug 9	CSEA 401K Meeting (Headquarters)	Sacramento
Aug 10	Stakeholders Meeting (CalPERS)	Sacramento
Aug 14-16	CalPERS Meetings	Sacramento
Aug 22	District "A" Meeting - Chapters 4, 9, & 20	Marina Del Ray
Sept 6	Chapter 11 Meeting	Fresno
Sept 11	CSR Headquarters (CSR Finance Issues)	Sacramento
Sept 12 -13	CSR Finance Committee Workshops	Sacramento
Sept 14	Chapter 5 Meeting	Modesto
Sept 19	CalPERS Meeting	Sacramento
Sept 21	Chapter 5 Meeting	Jackson
Sept 22	Chapter 11 E-Board Meeting	Fresno

Sept 27	Chapter 31 Meeting	Oxnard
Sept 30	Chapter 2 Activity (Elks Lodge)	Elk Grove
Oct 5	Coalinga Mental Health Facility Chapter 11 Informational Event	Coalinga
Oct 7	CSEA Board of Directors Meeting	Sacramento
Oct 12	Chapter 35 Meeting	Porterville
Oct 16	CSR Board Meeting	Sacramento
Oct 17	Roundtable (CalPERS)	Sacramento
Oct 24-25	CSR Committee Meetings	Sacramento
Oct 26	CSR Board of Directors Meeting	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: Vice President Activity Report

Information Presented by: Jay Jimenez

Background: The following is a summary of my activities from July through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jul 12	Chapter 34 Meeting	Santa Ana
Aug 2-3	Chapter 17 Meeting	San Diego
Aug 9	Chapter 34 Meeting	Santa Ana
Aug 10	Chapter 6 Meeting	Fontana
Aug 16	BOD Conference Call	Home
Sept 12-13	Membership Committee Working Session	Sacramento
Sept 14-15	Pat Behrens Services	Porterville
Oct 11	Chapter 34 Meeting	Tustin
Oct 15-17	BOD Workshop	Sacramento
Oct 23-27	BOD/Committees and Meetings	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Sharon Stoltzman, District A Director

Background: The following is a summary of my activities from July through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jul 12	Chapter 9 Meeting	La Mirada
Jul 17-19	CalPERS Training Seminar	Monterey
Jul 25-26	Board Workshop	Sacramento
Jul 26	CalPERS	Sacramento
Aug 8	Chapter 9 Meeting	La Mirada
Aug 15	Chapter 20 E-Board	
Aug 15	Chapter 4 E-Board Training	Culver City
Aug 16	Board Conference Call	
Aug 18-19	CalPERS CBEE	Pasadena
Aug 22	District A Recruitment Meeting	
Sept 12	Chapter 4 Chapter Meeting	Culver City
Sept 20	Chapter 20 Meeting	Van Nuys
Oct 10	Chapter 9 Meeting	La Mirada
Oct 16	Board Closed Session	Sacramento
Oct 19	Chapter 4 Meeting	Los Angeles

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: District Board Member Activity Report

Information

Presented by: Susanne Paradis, District B Director

Background: The following is a summary of my activities from October 1, through October 26, 2017.

Most of my activities for early October were concerned with the orderly transition of the role of President of CSR Chapter 36 to Marilyn Hamilton. Specific tasks included:

- arrange for an emergency Executive Committee meeting
- finalize plans for the CSR Chapter 36 meeting on October 19
- review the results of the GOTV efforts by CSR Chapter 36 activists for the CalPERS election
- prepare the draft 2018 budget for CSR Chapter 36
- layout of the October 2016 CSR Chapter 36 newsletter and meeting notice
- review chapter Financial reports with Treasurer
- type up chapter minutes submitted by Secretary
- review Membership roster to see if all changes submitted were completed
- send out chapter newsletter and welcome tote bag to new members based on Movement list
- compile phone number corrections gathered from CalPERS GOTV work and submit to HQ for processing

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Oct 4	CSR Chapter 36 Exec. Comm. Meeting	Watsonville
Oct 16–17	CSR Board workshop	Sacramento
Oct 19	CSR Chapter 36 membership meeting	Salinas
October 22	CSR Board workshop	Sacramento
October 23–27	CSR Board week	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: District Board Member Activity Report

Information Presented by: Mary McDonnell, District C Director

Background: The following is a summary of my activities from August through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Aug 3	Chapter 1 Executive Committee Meeting	
Aug 7-8	CSR Finance Committee Workshop	Sacramento
Aug 10	CalPERS Stakeholders	Sacramento
Aug 11	Met w/Michael Flaherman-Candidate for CalPERS Member-At-Large Board Meeting	
Aug 14	SCORE	Sacramento
Aug 15	CalPERS Pension and Health Benefit Meeting	Sacramento
Aug 16	CalPERS Board Meeting	Sacramento
Aug 17	Chapter 36 Meeting	
Aug 23	Chapter 23 Meeting	San Jose
Aug 25	Chapter 3 Executive Committee Meeting	
Aug 31	Staffed Membership Recruitment @ State Bldg.	San Francisco
Sept 7	CalPERS Candidate Forum	
Sept 8	Chapter 3 Meeting	
Sept 12	CSR Finance Committee Workshop	Sacramento
Sept 13	CSR Membership Committee Workshop	Sacramento
Sept 14	CalPERS Stakeholders	Sacramento
Sept 18	SCORE	Sacramento
Sept 18	CalPERS Governance Meeting	Sacramento
Sept 19	CalPERS Pension and Health Benefit Meeting	Sacramento
Sept 19	CalPERS Finance Committee Meeting	Sacramento
Sept 20	CalPERS Board Meeting	Sacramento
Sept 26-27	CARA Convention	Sacramento

Oct 9

Meeting w/OptumRx

Oct 16

CSR Board Workshop

Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017
Agenda Item: 9
Title: District Board Member Activity Report

Information Presented by: Susan Sears, District D Director

Background: The following is a summary of my activities from July through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jul 11	Chapter 8 Meeting	Eureka
Jul 12	Chapter 8 Subchapter Meeting	Smith River
Jul 17	Chapter 13 Meeting	Redding
Jul 19	Chapter 14 Meeting	Chico
Jul 25	CalPERS Retiree Roundtable	Sacramento
Aug 1	Chapter 14 Subchapter Meeting	Susanville
Aug 7	Chapter 19 Subchapter Meeting	Upper Lake
Aug 8	Chapter 19 Meeting	Ukiah
Aug 10	CalPERS Stakeholders' Meeting	Sacramento
Aug 16	Chapter 14 Meeting	Chico
Aug 16	CSR Board Conference Call	
Aug 21	Chapter 13 Meeting	Redding
Sep 15	Chapter 8 Annual BBQ	Fortuna
Sep 18	Chapter 13 Meeting	Redding
Sep 20	Chapter 14 Meeting	Chico
Oct 3	Chapter 14 Subchapter Meeting	Susanville
Oct 9	Chapter 19 Subchapter Meeting	Upper Lake
Oct 10	Chapter 19 Meeting	Ukiah
Oct 16	Chapter 13 Meeting	Redding
Oct 18	Chapter 14 Meeting	Chico
Oct 24-26	CSR Committee and Board Meetings	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: **9**

Title: **District Board Member Activity Report**

Information Presented by: **Keith Umemoto, District E Director**

Background: The following is a summary of my activities from June through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jun 5	Chapter 2 Meeting	Sacramento
Jun 7	Chapter 165 Meeting	Sacramento
June 21	Chapter 15 Meeting	Auburn
Jun 27-29	BOD Meeting/Committee Meetings	Sacramento
Jul 10	Chapter 2	Sacramento
Jul 17-19	CalPERS Offsite	Monterey
Jul 25	CalPERS Stakeholders	Sacramento
Jul 25-6	BOD Workshop/Executive Session	Sacramento
Aug 1	Chapter 15	Auburn
Aug 7	Chapter 2	Sacramento
Aug 16	Chapter14	Chico
Aug 16	BOD Conference Call	
Aug 17	Chapter 165 - Oregon	Medford
Sept 12	Finance Committee	Sacramento
Sept 13	Membership Committee	Sacramento
Sept 26-27	CARA Convention	Sacramento
Oct 2	Chapter 2 Meeting	Sacramento
Oct 3	Chapter 15	Auburn
Oct 4	Chapter 165	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: **9**

Title: **District Board Member Activity Report**

**Information
Presented by:** **Connie Lira, District F Director**

Background: The following is a summary of my activities from July through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jul 13	Chapter 35 meeting	Porterville
Jul 21	Chapter 16 meeting	Stockton
Jul 25	CalPERS Retiree's Roundtable	Sacramento
Jul 25	CSR Board workshop (1/2 day)	Sacramento
Jul 26	CSR Board workshop (1/2 day)	Sacramento
Aug 15	CalPERS Pensions & Health Care Committee	Sacramento
Sept 6	Chapter 11 meeting	Fresno
Sept 14	Chapter 5 meeting	Modesto
Sept 14	Stakeholder's Engagement Briefing (phone)	
Sept 15	Attended Funeral for Tim's Wife	Terra Bella
Sept 19	CalPERS Pensions & Health Care Committee	Sacramento
Sept 21	Chapter 5 meeting	Jackson
Oct 16	CSR Board Workshop	Sacramento
Oct 17	CalPERS Retiree's Roundtable	Sacramento

CALIFORNIA STATE RETIREES

Date October 26, 2017

Agenda Item: 9

Title: District Board Member Activity Report

Information Presented by: Gaspar Luna Oliveira, District G Director

Background: The following is a summary of my activities from July through October 2017.

<u>Date</u>	<u>Activity</u>	<u>Location</u>
Jul 7	Meeting w/Assembly Member Marie Waldon	Escondido
Jul 12	Chapter 12 Membership Meeting	Tehachapi
Jul 14	Meeting w/Assembly Member Todd Gloria	San Diego
Jul 25	CalPERS Retiree Roundtable Meeting	Sacramento
Jul 25-26	CSR Board of Directors Workshop	Sacramento
Aug 2	SEIU Local 1000 DLC #701 Membership Meeting	San Diego
Aug 3	Chapter 17 Membership Meeting	San Diego
Aug 9	Chapter 34 Membership Meeting	Santa Ana
Aug 10	Chapter 6 Meeting	Fontana
Aug 16	CSR Board Teleconference	
Aug 22	District A Recruitment Meeting	Marina Del Rey
Sept 12-13	CSR Finance Committee Working Session	Sacramento
Sept 13	CSR Membership Committee Working Session	Sacramento
Sept 28	Retirement Security Roundtable	San Diego
Oct 5	Chapter 17 Membership Meeting	San Diego
Oct 11	Chapter 34 Membership Meeting	Tustin
Oct 16	CSR Board of Directors Workshop	Sacramento
Oct 24-26	CSR Board/Committee Meetings	Sacramento

CALIFORNIA STATE RETIREES

Chief Financial Officer Report

Jerry Fountain

Our year-to-date revenue is \$2,047,053 and our program expenses are \$1,406,417. Included in our expenses is \$34,000 a month for CSEA services such as Accounting, IT, Membership, and Administration.

CSR currently has approximately \$803,408 in cash and Money Market accounts. Our investments with Edwards Jones are approximately \$1,779,714. Based on current activity, CSR has enough reserves to cover approximately one year of activity.

CSR budgeted a surplus of \$43,157 for this year. Currently CSR has an approximate surplus of \$96,663.

We are currently putting \$1.00 per member into our IPAC, which is currently averaging \$35,100 each month. The IPAC balance is approximately \$468,195 and the CPAC balance is approximately \$457,984.

CALIFORNIA STATE RETIREES

Grant Report

October 26, 2017

CSR has received, reviewed and denied one (1) Chapter grant request for \$2,000.00 from Chapter 6 in August, 2017.

Stephanie Hueg
CSR Executive Vice President
Chapter Grant Coordinator

CALIFORNIA STATE RETIREES

Presidents' Forum

October 25, 2017
2:30 – 4:30 p.m.

Agenda

1. Call to order by Chair Christy Christensen-Fountain at 2:30 p.m.
2. Pledge of Allegiance by Vice Chair Barbara Powers
3. Roll Call: Chapter Presidents or designees present:

Chapter 1	Carol Bowen
Chapter 2	Phyllis Johnson (Louis Espinoza excused)
Chapter 3	Skip Charbonneau
Chapter 4	Marta Zaragoza
Chapter 5	Barbara Powers
Chapter 6	Dee Stoddard
Chapter 8	Veronica Avila
Chapter 9	Raelene Allard
Chapter 10	Vic Martinez
Chapter 11	Christy Christensen-Fountain
Chapter 12	Caryl Cole
Chapter 13	Robert Black
Chapter 14	S.E. Riaz
Chapter 15	Joann Stewart
Chapter 16	Evelyn Poppa-Mckenna
Chapter 17	Diane Whorton
Chapter 19	Skip Hulet
Chapter 20	Cora Okumura
Chapter 21	Donald Lehnhoff
Chapter 23	Bobbi Estrada
Chapter 26	Al Fillon
Chapter 31	V. Raylene Laverentz
Chapter 34	Jenny Hayden
Chapter 35	Lou Flores
Chapter 36	Marilyn Hamilton
Chapter 165	David Phillips

4. Acknowledgement of special guest
5. Approval of Feb 22, 2017 minutes
6. Discuss and Review the Presidents' Chapter Membership Questionnaire

**CALIFORNIA STATE RETIREES
PRESIDENTS' FORUM MINUTES**

Hilton Arden West, Sacramento

June 28, 2017

The meeting was called to order at 2:45 p.m. by Chair Christy Christensen-Fountain, noting the new configuration for seating and representing our members as a corporation of presidents. The Pledge of Allegiance was led by Bobbi Estrada.

Roll Call: Chapter presidents or designees present were: **(1)** Carol Bowen, **(2)** Louis Espinoza, **(3)** Skip Charbonneau, **(4)** Virginia Griffin (designee), **(5)** Al Lara (designee), **(6)** Erlinda Ochoa (designee), **(8)** Veronica Avila (designee), **(9)** Raelene Allard, **(10)** Ranell Bailey (designee), **(11)** Christy Christensen-Fountain, **(12)** Caryl Cole, **(13)** Georgene Gibson (designee), **(14)** S. E. Riazzi, **(15)** Joanne Stewart, **(16)** Evelyn Poppa-Mckenna, **(17)** Diane Whorton, **(19)** Skip Hulet, **(20)** Cora Okamura, **(21)** Donald Lehnhoff, **(23)** Bobbi Estrada, **(26)** Al Fillon, **(31)** V. Raylene Laverentz, **(34)** Jenny Hayden, **(35)** Lou Flores, **(36)** Susanne Paradis, **(165)** Gail Fasciola (designee).

Ms. Christensen-Fountain reminded presidents to forward their meeting packets to their designees when they cannot attend.

Acknowledgement of Special Guests – Ms. Christensen-Fountain introduced Marilyn Hamilton, CSEA Past President.

Approval of February 22, 2017 Minutes

Susanne Paradis noted a correction to the minutes to show that chapter members also went to a benefits meeting in Monterey (not Asilimar) and to a wellness fair (not senior day) at Monterey Bay CSU.

MOTION: Espinoza, second by Lehnhoff – that the minutes of February 22, 2017, be accepted as corrected. CARRIED.

Tim Behrens, CSR President – President Behrens explained that chapter presidents were sitting at the front of the room to enable them to work as a cohesive group and that the CSR Board will continue trying ideas for best business practices. He reported that a member of our BGR Committee, Christine Thomas, had passed away.

Chapter Reports – Reports were received from 18 chapters, and the drawing from among those submitting reports was won by Chapter 8 for the second time. Ms. Christensen noted that, while there was not a formal report from Chapter 8, they did respond that there was nothing to report. Copies of the reports were distributed.

E-mail Alerts Sent by CSR regarding Future Chapter Meetings

Chapters 11 and 16 took advantage of the offer to have headquarters send three e-mail alerts to their members, providing information and reminding them of chapter meetings. The alerts give members an opportunity to respond, and headquarters provides a roster for noting who responds. Ms. Christensen-Fountain reported on Chapter 11's experience relating to their June 7 meeting. They did not send the post cards they usually do, but earlier sent one card showing two scheduled meetings. For the June 7 meeting, there were 84 members who said they would be there, and 75 did attend. She applauded staff for sending out the three e-mails, which had been a positive reinforcement. Chapter 16's meeting will be on July 21 and Evie Poppa-McKenna will report on their experience in October. Rocco Paternoster added that getting data is a big weakness -- sending e-mails with an opportunity to RSVP is part of the "uniform marketing promotional chapter meeting" program.

Benefit of Using CSR Headquarters to Send Out Chapter Notices to Members

Ms. Christensen-Fountain reported that Chapter 11 sends out a half-sheet sized post card containing two meeting notices and additional information -- they found that headquarters can do it for half what they had been spending. Lou Flores reported on Chapter 35's experience with a mailer to members living in the Hanford area who don't go to Porterville for meetings. As the result a post card designed by headquarters inviting them to a May 25 meeting in Hanford, a number of members attended a meeting for the first time and were happy. Chapter 35 was pleased with the response and will do it again in August on a quarterly basis. It was also noted that the deadline to get chapter meeting information to headquarters for inclusion in the *State Retiree* is the 15th of the previous month.

Concerning the welcome letters sent out by headquarters which were discussed at the February meeting, Ms. Christensen-Fountain reported that 11 new members came to Chapter 11's March meeting, including five who had just rolled over into their chapter, and she believes the letter had an effect on them attending the meeting. The welcome letter from headquarters has been very positive in getting new faces in their chapter.

Mr. Paternoster noted that the term they have been using is "statewide membership program," which starts with two arms -- recruitment and retention. Headquarters created three packets to get to people as soon as possible after the first PERS deduction. The first packet is for those who submitted membership applications. The second packet is for roll-overs, explaining the benefits of membership and including the chapter welcome letter. The third packet is for someone who cancels their membership, to try to convince them to keep their membership and to find out why they are cancelling. Statistics will be shown at the CSR Board meeting. Headquarters is working to redevelop CSR's computer member data base (CRM) and looking to see if we can include an additional program like attempted cancellations. There is a certain sense of frustration regarding the statewide membership program, a problem in seeing that things match up, and it is vital that chapters share information so the headquarters can also share information.

Mr. Christensen-Fountain found that one member who had been active, dropped out for political reasons about who we were supporting. President Behrens reported that he occasionally talks to roll-over members not happy about the roll-over. He gave one member a quick history of CSEA and CSR, our mission and what a roll-over means, along with the chapter president's name, who he said would contact her. She went from being unhappy to being nice -- that is why it is important to talk to SEIU members and other folks, to go to other meetings to explain who we are and what the roll-overs agreed to 20 years before means. He urged presidents and vice presidents to put on a happy face and welcome new members.

Open Discussion – Chapter Presidents

In a discussion of problems chapters are having, President Behrens advised that members with problems regarding Medicare can call 1-888-calpers, to reach a specialist at CalPERS. We are also trying to get CalPERS to address the big change in the formulary at OptumRx.

Concerning members who attend the lunch meetings of a number of different chapters, it was agreed that everyone is welcome, but some chapters have an issue with spending dues money on lunches for members of other chapters. On the issue of chapters and what CSR considers a members, Bobbi Estrada noted that she attends a variety of chapter meetings and asked for other interpretations. Some chapters consider members of other chapters to be guests at their meetings, and some chapters consider that CSR membership includes their chapter.

On another issue, when members RSVP they are coming then don't show up, and the chapter is stuck with meals it had to pay for, some chapters require members to prepay when they make their reservations. That would not work, however, when the chapter covers the complete cost. One suggestion was to sell the extra meals or give them to a shelter and keep numbers for groups that will come pick them up. Although it was noted that Berkeley has a regulation that banquet food cannot be taken out from a restaurant. It was also suggested that the purpose of a chapter meeting is to share information and community – meals are way down the list and can be considered the cost of doing business. If people don't show up, the chapter has already paid for those meals. Another point was the importance of camaraderie.

Chapter presidents shared information on speakers that had been especially successful, other than district directors, who are expected to speak.

Chapter 1 -- Speakers from PERS and DMV.

Chapter 2 -- United Way Square One program and AARP Experience Corps volunteer program mentoring young people, seeking to increase the number of high school graduates.

Chapter 3 -- Excellent speaker from DMV regarding elderly drivers; CalPERS speakers always do well and San Francisco politicians.

Chapter 4 – Speakers from Social Security were very informative.

Chapter 5 -- One event that stands out as an uplifting bond within the chapter was an Elvis impersonator; entertainment more than facts got people to come.

Chapter 9 – Speaker from “Peace over Violence” concerning senior self-defense, and a police department captain and city deputy attorney regarding seniors getting messed up in fraud problems – never answer “yes” when someone on the phone says “can you hear me.”

Chapter 10 – Speaker from CalPERS regarding power of attorney on file at PERS plus beneficiary issues.

Chapter 11 -- John Martello, Service Account Manager handling all escalated issues for United Health Care, provides excellent handouts and can talk about Medicare. Contact him at (916) 288-2551, John_D_Martello@uhc.com to arrange a presentation.

Chapter 12 – Most interesting speaker was from a funeral home.

Chapter 13 -- Agencies and benefits for veterans.

Chapter 14 – Speaker on solving problems regarding survivor benefits.

Chapter 15 – Speaker from Social Security; speaker from “Senior Care Solution” concerning payment for the elderly, also dealing with people with dementia.

Chapter 16 -- Lodi Pals Partner for cats and dogs, a new service in Lodi to spay cats and dogs and make adoptions.

Chapter 17 – A speaker on how to plan for our future and for our families and a speaker from a cemetery who and able to provide information on all benefits for veterans.

Chapter 19 – County Sheriff Captain regarding senior driving and Jenny Hayden on sending packages to the troops.

Chapter 20 – Best speaker was one who talked about organizing your house and documents – you don’t want to die and your home is a mess and survivors don’t know where things are.

Chapter 21 -- CHP Public Information Officer from Santa Rosa and Napa talking about night driving as you get older, also legislators gave good information.

Chapter 23 -- Priya Mathur, chair of the CalPERS Pension and Health Benefits Committee; Senator Jim Bell; DMV Senior Ombudsman.

Chapter 26 – An attorney on trusts, will and beneficiaries, and a representative from the County Commission on Aging concerning services available.

Chapter 31 – J. J. Jelincic from CalPERS.

Chapter 34 – Speaker regarding Medicare.

Chapter 35 -- Capital Call regarding caption telephones.

Chapter 36 – A licensed counselor concerning stress and strategies for dealing with stress around the holidays.

Chapter 165 – DMV Senior Ombudsman Program regarding senior issues and options and how the program works.

As to whether it is proper to invite someone from a financial entity, the answer is “no” if it is in competition with a CSEA benefit, and suggested that they can talk about investments or real estate as long as they are not selling a product.

Mr. Paternoster reported that headquarters wants to get an idea of the equipment that chapters are using. He asked presidents to submit a list of their computers and printers (CSR-owned equipment), with model numbers and how old they are, in case we need to get new equipment to make it easier to communicate. There would be major savings if headquarters makes a mass purchase.

Concerning the baskets of goodies distributed to chapter presidents, Virginia Griffin explained that Chapter 4 had wanted to host a get-together, but the hotel wouldn't let them bring in outside food, so they put together gift baskets instead. .

The meeting was adjourned at 5 p.m. with a moment of silence for Christine Thomas, who served CSR for so many years.

Jerilyn Johnson

Acting Secretary